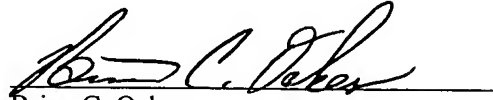


REMARKS

The amendments to the specification are of a clerical nature and do not add new matter.
Therefore, entry and consideration of the amendment is requested.

Respectfully submitted,

Date: 7/16/2003

A handwritten signature in black ink, appearing to read "Brian C. Oakes", is written over a horizontal line.

Brian C. Oakes
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VERSION WITH MARKINGS TO SHOW CHANGES MADE

In the Specification:

On page 1, line 5, please insert the following:

--This application is a continuation of U.S. Patent Application 09/159,514, filed March 21, 2002, entitled "SECURE CUSTOMER INTERFACE FOR WEB BASED DATA MANAGEMENT", which also claims benefit of U.S. Provisional Patent Application U.S.S.N. 60/060,655, filed September 26, 1997, entitled "INTEGRATED CUSTOMER INTERFACE SYSTEM FOR COMMUNICATIONS MANAGEMENT" both having a common assignee and inventorship to the present application, and the above noted patent application.--.